



SURFACE WARM CEILING HEATERS

**CATALOGUE NUMBERS
HE7237, HE7247, HE7267,
HE7237RF, HE7247RF, HE7267RF**

INSTALLATION AND OPERATING MANUAL

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1. General Information

1.1 Introduction

This instruction manual describes the CLAUDGEN Surface Warm Air Ceiling Heaters.

The heater is designed to be suspended from the ceiling.

1.2 General

All installations must be in accordance with the regulations in force in the country of use.

These instructions must be handed to the user on completion of the installation.

Installers and service engineers must be able to demonstrate competence and be suitably qualified in accordance with the regulations in force in the country of use.

To ensure continued and safe operation it is recommended that the appliance is serviced annually.

The heater outlet / inlet must not be obstructed during use.

1.3 Electrical Supply.

Electrical supply is 230/240V single phase, Neutral and Earth. The maximum cable inlet size is 4mm².

It is recommended that the electrical supply to the base unit in the heater is via an appropriate switched isolator in accordance with the regulations in force in the country of use and must be via a fused isolator having a contact separation of greater than 3mm on all poles.

BMS control, time switches, room thermostats and door interlocks can be installed at the discretion and responsibility of the installer.

All units must be wired in accordance with I.E.E regulations for the Electrical Equipment of Buildings and the installer should ensure that a suitable isolating switch is connected in the mains supply.

1.4 Controller `RF` models

The HE7237RF, HE7247RF, HE7267RF heaters are supplied without a controller. The `RF` models will not work without the controller. There are three wireless controllers to choose from in our range. See section 5.1 for more details.

CLAUDGEN Wireless controllers



1.5 Controller standard models

The HE7237, HE7247, HE7267 heaters are supplied with a remote controller. The remote control unit houses 3 double pole 20A rocker switches. The heater can also be controlled remotely via BMS or any controls with contact rated at 20A for HE7237, HE7247 and 30A for HE7267. The controller is wired to the base unit via an appropriate sized cable specified by the current IEE standard.



1.6 Location.

All units should be installed horizontally. It is recommended that the ceiling heater is suspended using four 10mm rods.

Care must be taken to allow complete free air movement into the inlet grilles of the unit to ensure the correct working operation of the heater. If the HE7237 or HE7247 heaters are mounted close to the wall or corner the discharge opening should be facing the wall. The minimum distance from the wall or corner is 0.8m or 1.2m for the HE7267.

1.7 Clearance distances

It is acceptable for the heater to sit flush to the ceiling.

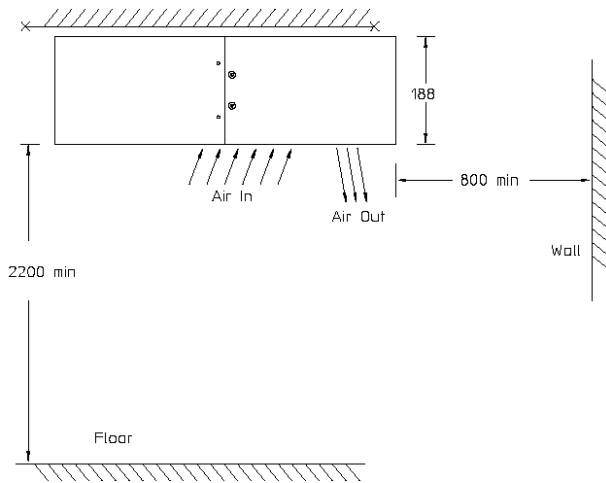
The minimum mounting height (floor to grille) is 2.2m for the HE7237, HE7247 and 2.5m for the HE7267.

The recommended mounting height is 2.5m for the HE7237, HE7247 and 3m for the HE7267.

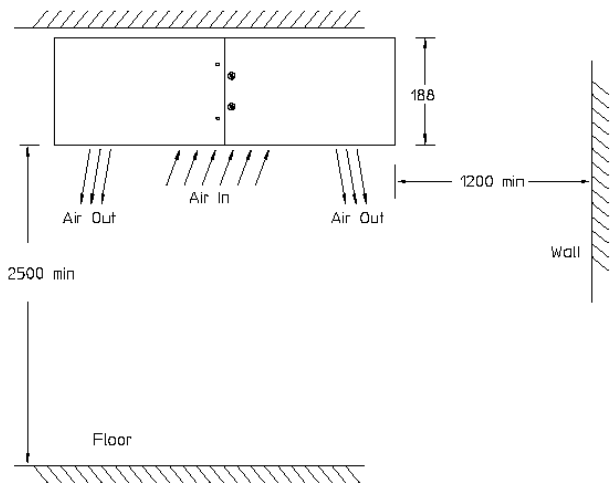
1. General Information

1.8 Clearance distances

HE7237, HE7247



HE7267



1.9 Health and Safety

Sole liability rests with the installer to ensure that all site safety procedures are adhered to during installation.

Sole liability rests with the installer to ensure that protective safety wear such as hand, eye, ear and head protection is used during installation of the product.

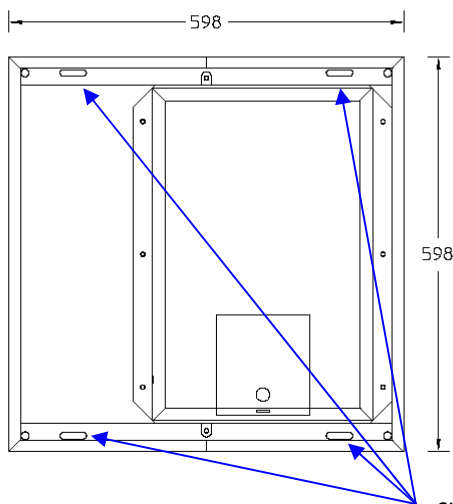
Do not rest anything especially ladders against the product.

1.10 Standards

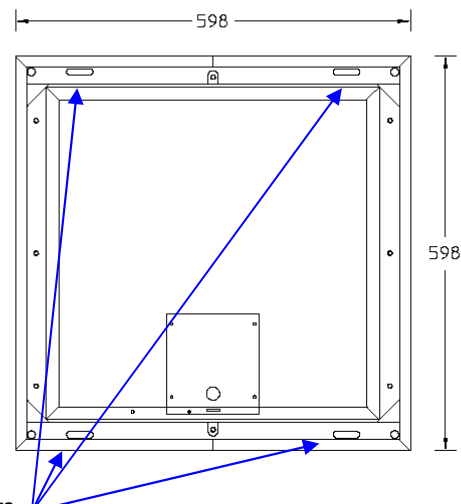
Units conform to the European electrical standard BS EN 60335-2-30

2. Dimensions

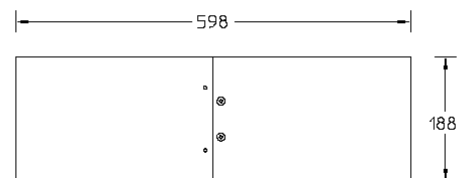
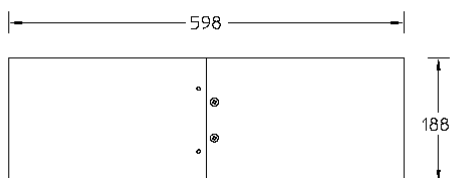
HE7237, HE7247



HE7267



SUSPENSION POINTS



3. Installation Details.

3.1 Installation

It is the sole responsibility of the installer to ensure that the points of attachment to the building are sound. Care must be taken to allow complete free air movement into the inlet grilles of the unit to ensure the correct working operation of the heater. Carefully unpack the unit and control box. The unit is supplied with a length of self-adhesive foam strip. This can be cut into lengths and is to be laid on the 4 sides of the bottom of the heater casing. This will ensure that the unit assembly is free from vibration.

The weight of the HE7237/RF, HE7247/RF is 12kg
The weight of the HE7267/RF is 15kg

- Split and remove shroud

A pair of machine screws hold each shroud half together at each joint. A machine screw secures each shroud half to each appliance beam. Remove these machine screws and slide each shroud half off the appliance base panel. The base panel fits inside the shroud halves. The diffuser is already clipped into and under the base panel and need not be removed.

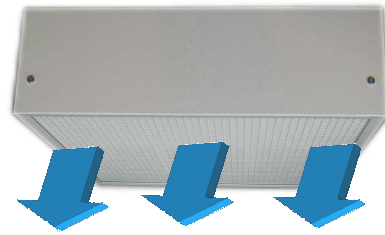
- Hanging Rod Positions

With the shroud removed the two appliance beams reveal the holes/slots shown and dimensioned below. It is required that two 10 mm hanging rods (stud bars) support each appliance beam. The rods pass through and into each appliance beam. Support washers together with nuts locate and lock the appliance beams after adjustment to level the appliance.

- Replace Shroud Halves

The reverse of above. Slide shrouds beneath and around base panel. Secure each shroud half to each appliance beam with machine screws. Screw shroud halves together at each joint.

Fig.1 Air discharge of HE7237/RF and HE7247/RF

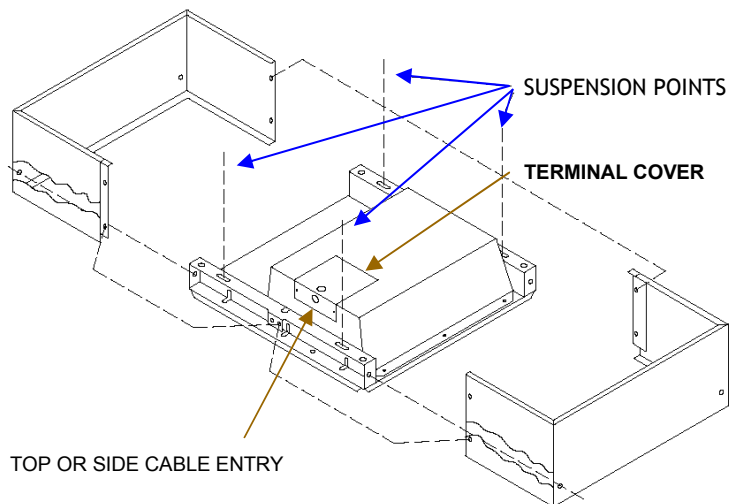


ENSURE THE AIR OUTLET OF HE7230 AND HE7245 IS NEAREST TO THE WALL OR CORNER.

Fig.2 Air discharge of HE7267/RF



Fig.3 Heater assembly



4. Electrical Connections.

4.1 Electrical Connections.

These units are suitable for connection to a 230/240 Volt 50 Hz single phase supply.

The appliance shall be connected to the supply via an appropriate switched fused double pole isolator having a contact separation of greater than 3mm. Test for correct operation and refit the cover.

For connection to the mains supply it will be necessary to open the terminal cover at the side/back of the unit to connect the supply from the controls prior to refitting the cover. Wire in accordance to the wiring diagrams.

For safety reasons, a sound earth connection must always be made to the unit before it is put to use. The unit should be wired in accordance with IEE Regulations for the Electrical Equipment of Buildings.

4. Electrical Connections.

4.2 Electrical connections for standard models

Fig.4 Mains supply direct to heater

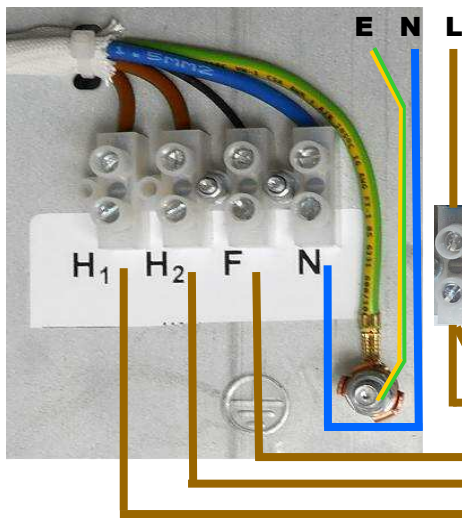


Fig.5 Remote switch terminal side view

L connected by 30A one way connector block

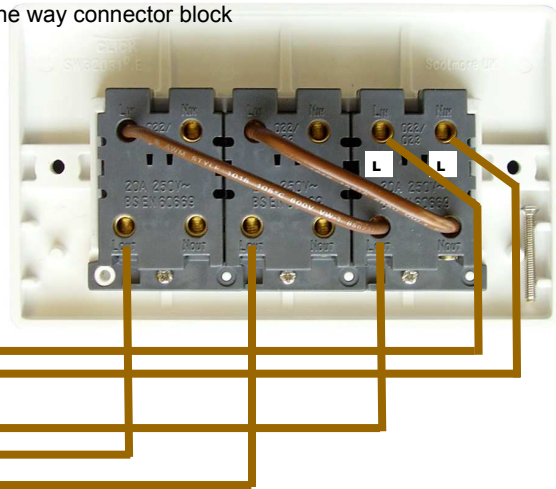
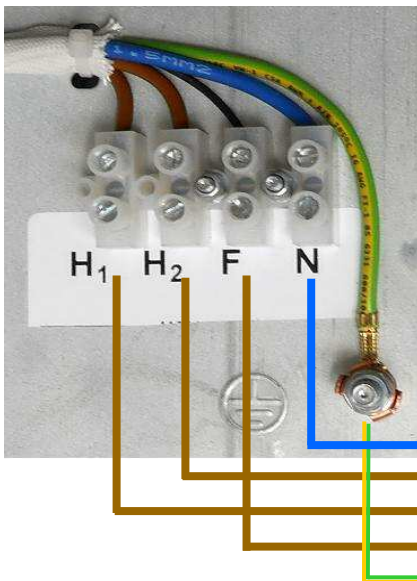
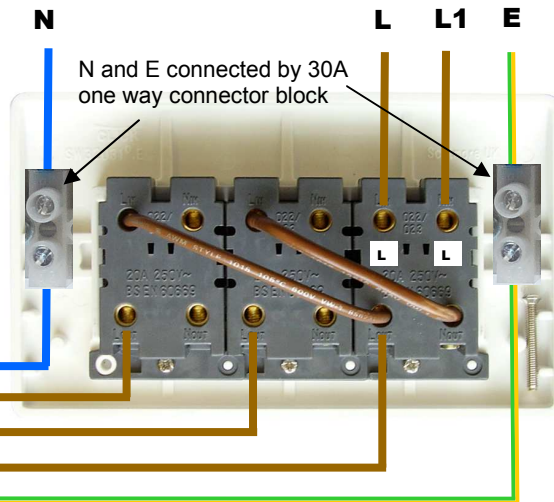


Fig.6 Mains supply via remote switch



- F - Fan
- H1 - Heating element 1
- H2 - Heating element 2
- N - Neutral
- E - Earth

Two independent live feeds must be used on 4,5kW and 6kW heaters as shown on the diagrams



4.3 Electrical connections without using the remote switch standard models

If the heaters are to be controlled by means other than the remote switch supplied, eg BMS, then the heat output can be selected by connecting the appropriate terminals.

Fig.7 Wiring of the heaters without using remote switch

WIRED TERMINALS	HE7230	HE7245	HE7260
H1 + H2 + F	3000W	4500W	6000W
H1 + F	1000W	1500W	2000W
H2 + F	2000W	3000W	4000W

Please note the 'F' terminal must always be connected

4. Electrical Connections.

4.4 Electrical connections for wireless control models

Fig.9 Heater with terminal cover open

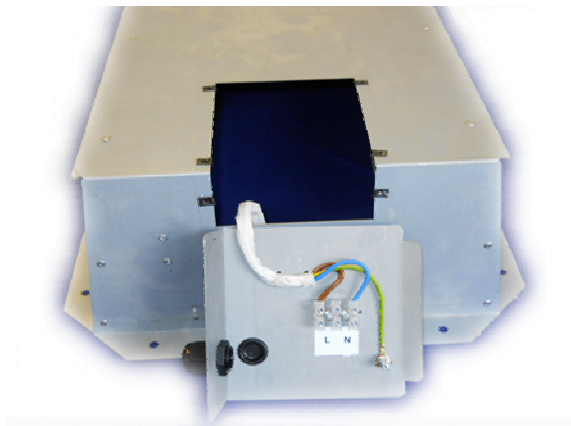


Fig.10 Terminal cover detail



5. Operation.

5.1 Models for wireless controls

The heaters for wireless controls, models HE7237W, HE7247W and HE7267W can be controlled by Claudgen wireless controllers CZC1, CZC2 or CZC3. The heaters will not work without a controller. Each controller has unique identification code, it can control unlimited number of heaters and will not interfere with other controllers within the building. For more details please follow the instructions supplied with the controller.



Fig.11 CZC1



Fig.12 CZC3



Fig.13 CZC2

5.2 Standard models



All standard heaters HE7237, HE7247 and HE7267 are supplied with a remote switch that gives the following functions; On/off & two heat settings.

For thermostatic control a room thermostat of appropriate switch rating maybe connected to the circuit. The thermostat should be wired between the isolator switch and the heater remote switch. For HE7247, HE7267 or to control more than one HE7237 heaters by a thermostat, a contactor or a relay in conjunction with the thermostat should be used.

To switch on the appliance and operate the blower, depress the left-hand switch (marked "FAN").

When the centre switch only (marked with a single bar) is depressed the heat output is $\frac{1}{3}$ of full heat. HE7237 - 1kW, HE7247 - 1.5kW, HE7267 - 2kW

When the right hand switch only (marked with a double bar) is depressed the heat output is $\frac{2}{3}$ of full heat. HE7237 - 2kW, HE7247 - 3kW, HE7267 - 4kW

When both the centre switch and the right-hand switch are depressed the full heat output is available. HE7237 - 3kW, HE7247 - 4.5kW, HE7267 - 6kW

6. Servicing & Maintenance.

6.1 Maintenance

! ALWAYS ENSURE THAT THE MAIN EXTERNAL ELECTRICITY SUPPLY IS SWITCHED OFF BEFORE COMMENCING ANY MAINTENANCE ON THIS HEATER.

To obtain the best results from the heater, it is essential to avoid the accumulation of dust and dirt within the unit on the air inlet and discharge grilles. For this reason regular cleaning is necessary.

Cleaning of the fan is best carried out with a soft brush.

The product should be serviced annually.

Servicing shall be undertaken by a competent person.

6.2 General

If the heater does not operate a competent service engineer should be called to identify the nature of the fault.

All heaters are fitted with motor thermal protection.

Other faults in relation to the element, motor and wiring should be identified using conventional fault finding techniques.

In the event that electrical components are replaced, please ensure that electrical safety checks in accordance with the regulations in force in the country of use are undertaken.

6.3 Thermal cut-out

The units are protected from overheating in the event of fan failure or an obstruction of the free airflow, by thermal cut outs. If this happens the thermal cut outs switch off the appliance. The appliance will not operate until the heater is disconnected from the mains supply and it has cooled down.

If this fault re-occurs again, refer to the section '6.4 fault finding'.

6.4 Fault Finding

If the heater will not operate, disconnect it from the mains and arrange for a certified electrician to attend and investigate the reason.

6.5 Replacing the Fan Heater

- a) Split and remove shroud
- b) Remove the grille.
- c) Disconnect the internal wiring from the blower
- d) Remove the four screws fixing the fan heater assembly to the back of the case.
- e) The fan heater assembly can now be eased forward and removed from the heater case.
- f) Fit replacement fan heater and reassemble in reverse order.

6.6 Spares

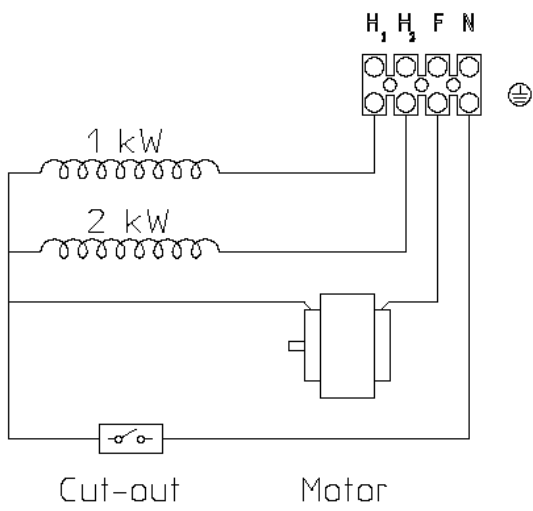
It is essential when ordering spares or replacement parts to state the model number and the serial number on the rating label fixed to the side of the unit below the terminal cover.

In the interest of progress the Company reserve the right to vary specifications from time to time without notice. The material listed is offered subject to the Company's General Conditions of Sale, a copy of which can be obtained on request.

Consort Equipment Products Ltd

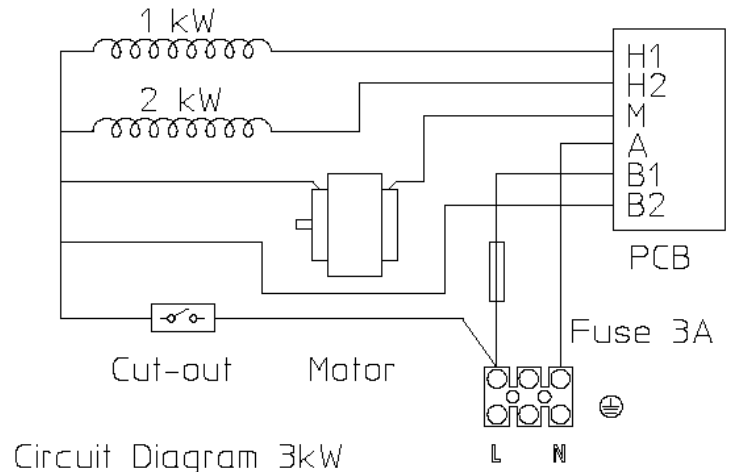
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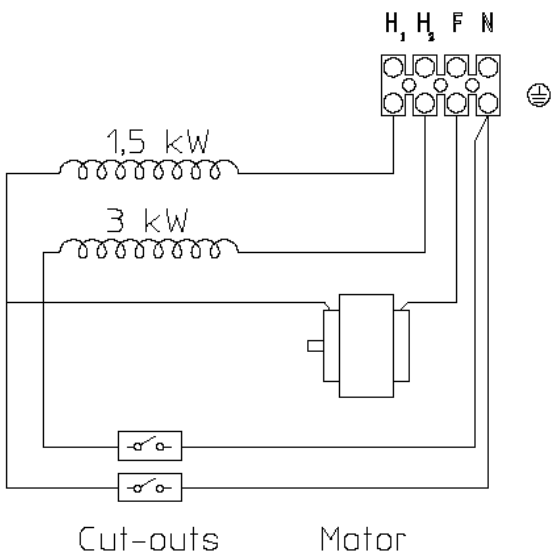
Cut-out Motor

Circuit Diagram 3kW Heaters



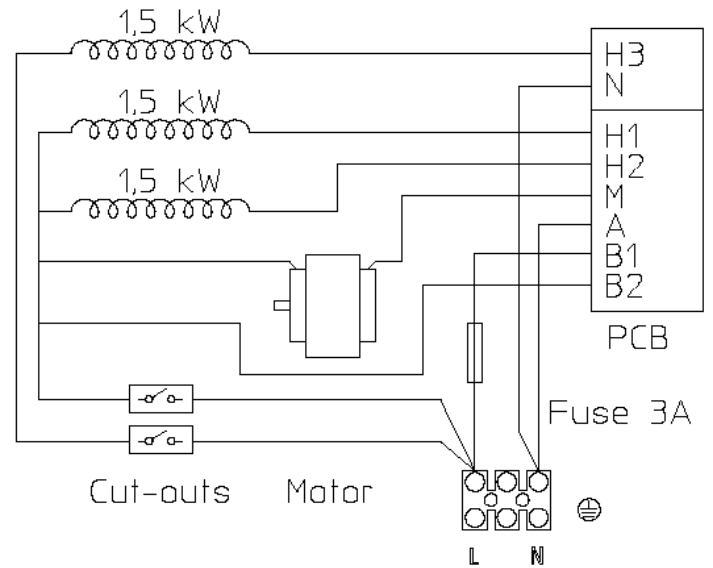
Circuit Diagram 3kW

Heaters for Wireless Controls



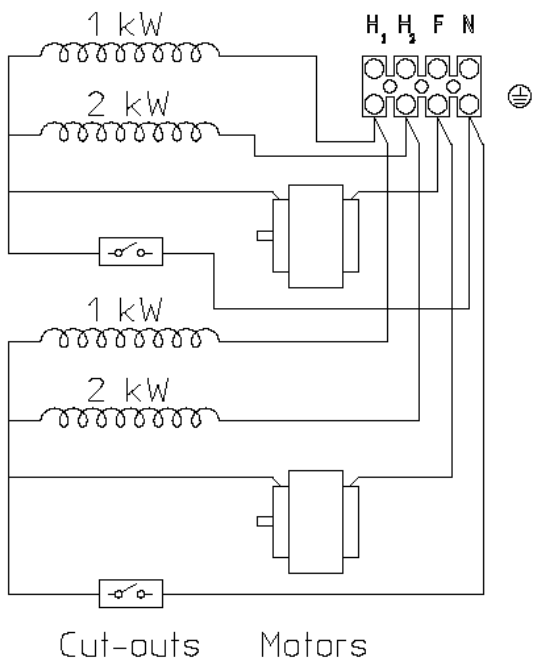
Cut-outs Motor

Circuit Diagram 4.5kW Heaters



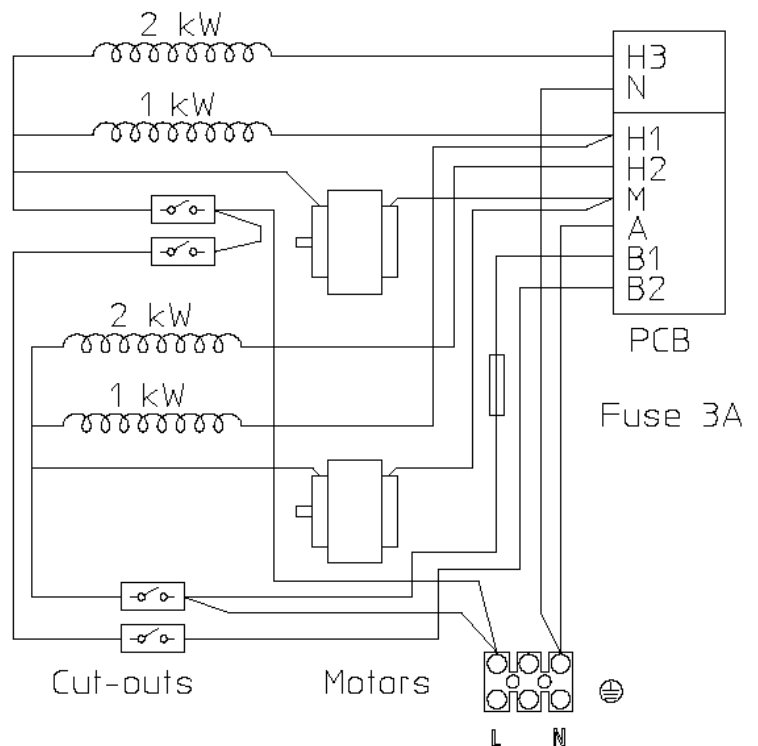
Circuit Diagram 4.5kW

Heaters for Wireless Controls



Cut-outs Motors

Circuit Diagram 6kW Heaters



Circuit Diagram 6kW

Heaters for Wireless Controls