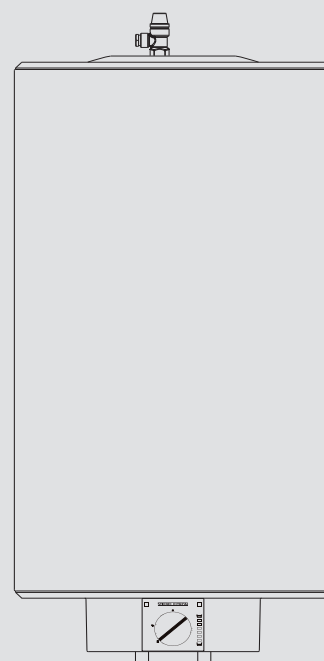


OPERATION AND INSTALLATION

Wall mounted DHW cylinder

- » SHZ 30 S (GB)
- » SHZ 50 S (GB)
- » SHZ 100 S (GB)
- » SHZ 150 S (GB)



STIEBEL ELTRON

OPERATION

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INSTALLATION

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WARRANTY

ENVIRONMENT AND RECYCLING

OPERATION

1. General information

The chapter "Operation" is intended for appliance users and qualified contractors.

The chapter "Installation" is intended for qualified contractors.



Note

Read these instructions carefully before using the appliance and retain them for future reference.
Pass on the instructions to a new user if required.

1.1 Safety instructions

1.1.1 Structure of safety instructions



KEYWORD Type of risk

Here, possible consequences are listed that may result from failure to observe the safety instructions.

► Steps to prevent the risk are listed.

1.1.2 Symbols, type of risk

| Symbol | Type of risk |
|--------|----------------------------|
| | Injury |
| | Electrocution |
| | Burns (burns, scalding) |

1.1.3 Keywords

| KEYWORD | Meaning |
|---------|--|
| DANGER | Failure to observe this information will result in serious injury or death. |
| WARNING | Failure to observe this information may result in serious injury or death. |
| CAUTION | Failure to observe this information may result in non-serious or minor injury. |

1.2 Other symbols in this documentation



Note

General information is identified by the symbol shown on the left.

► Read these texts carefully.

| Symbol | Meaning |
|--------|--|
| | Material losses (appliance, consequential and environmental losses) |
| | Appliance disposal |

► This symbol indicates that you have to do something. The action you need to take is described step by step.

1.3 Units of measurement



Note

All measurements are given in mm unless stated otherwise.

2. Safety

2.1 Intended use

The appliance is intended for heating domestic hot water and can supply one or more draw-off points.

This appliance is designed for domestic use. It can be used safely by untrained persons. The appliance can also be used in a non-domestic environment, e.g. in a small business, as long as it is used in the same way.

Any other use beyond that described shall be deemed inappropriate. Observation of these instructions and of instructions for any accessories used is also part of the correct use of this appliance.

2.2 General safety instructions



WARNING Burns

During operation, the tap and safety assembly can reach temperatures in excess of 60 °C. There is a risk of scalding at outlet temperatures in excess of 43 °C.



WARNING Injury

The appliance may be used by children aged 8 and up and persons with reduced physical, sensory or mental capabilities or a lack of experience provided that they are supervised or they have been instructed on how to use the appliance safely and have understood the resulting risks. Children must never play with the appliance. Children must never clean the appliance or perform user maintenance unless they are supervised.



Material losses

Protect the water lines and the safety assembly against frost.



Note

The appliance is under pressure. During the heat-up process, expansion water will drip from the safety valve and the T&P valve. If water continues to drip when heating is completed, please inform your qualified contractor.

2.3 CE designation

The CE designation shows that the appliance meets all essential requirements according to the:

- Electromagnetic Compatibility Directive
- Low Voltage Directive

2.4 Test symbols

See type plate on the appliance.

3. Appliance description

The appliance heats domestic hot water electrically subject to the connected heating output or with rapid heat-up. You can adjust the temperature using the temperature selector. Subject to the power supply, the water is heated automatically to the required temperature. The currently available heat content is displayed.

The internal steel cylinder is coated with special directly applied enamel and is equipped with a protective anode. The anode protects the internal cylinder from corrosion.

Dual circuit operation

During off-peak tariff periods (power supply utilities' enable times), the appliance automatically heats up the water content subject to the connected heating output and temperature setting. In addition, you can start the booster heater during peak tariff periods.

Single circuit operation

In this operating mode, the appliance heats up the water automatically subject to the connected heating output and temperature setting.

Manual rapid heat-up operation

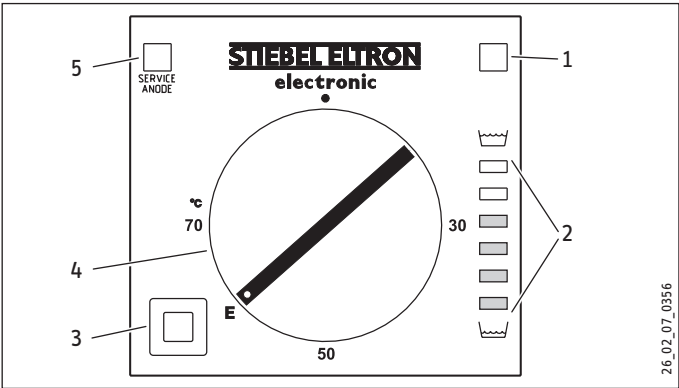
The appliance heats the water if the rapid heat-up button is pressed. Once the selected temperature has been reached, the appliance switches off and does not restart.

3.1 Frost protection

The appliance is also protected against frost on the temperature setting "cold" subject to it being switched 'live'. The appliance switches on in good time and heats the water. The water supply lines and the safety assembly are not protected against frost by the appliance. You can use the appliance in single circuit, dual circuit or manual rapid heat-up operation.

4. Settings

The temperature can be freely adjusted.



- 1 ON/OFF indicator
- 2 Heat content indicator
- 3 Rapid heat-up key
- 4 Temperature selector
- 5 SERVICE ANODE indicator
- Cold
- E Recommended energy saving position, low scaling, 60 °C
- 70 °C Maximum temperature setting

Depending upon the system, the actual temperatures may vary from the set value.

Material losses

► Notify your qualified contractor if the SERVICE ANODE indicator illuminates.

Heat content indicator

The currently available mixed water volume is displayed at 40 °C with a cold water temperature of 15 °C and a temperature setting of 65 °C. The number of lights indicates the minimum available mixed water volume at 40 °C.

This enables you to match the temperature setting to your draw-off pattern to ensure optimum efficiency and save energy. We recommend you set the temperature initially to 65 °C. You can lower the set temperature if more than one indicator illuminates when your maximum draw-off volume is reached.

| | | | | | | | |
|----------------|---|----|----|-----|-----|-----|-----|
| SHZ 30 S (GB) | I | 10 | 20 | 30 | 40 | 50 | 60 |
| SHZ 50 S (GB) | I | 13 | 30 | 45 | 65 | 80 | 100 |
| SHZ 100 S (GB) | I | 25 | 60 | 90 | 130 | 160 | 200 |
| SHZ 150 S (GB) | I | 40 | 90 | 135 | 190 | 240 | 295 |

ON/OFF indicator

The ON/OFF indicator illuminates in single circuit and manual rapid heat-up operation while the water is heated, in dual circuit operation, it only illuminates during rapid heat-up.

Dual circuit operation with rapid heat-up

You can switch on rapid heat-up with the corresponding key. A remote control can also be installed for this purpose. The rapid heat-up function stops and will not restart when the selected temperature has been reached.

Manual rapid heat-up operation

You have to start the appliance with the rapid heat-up key. Once the selected temperature has been reached, the appliance switches off and does not restart.

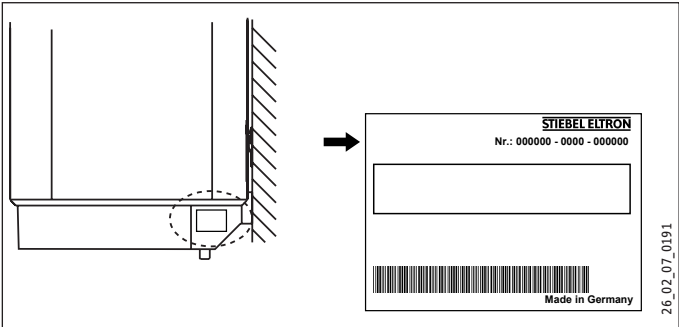
5. Cleaning, care and maintenance

- Never use abrasive or corrosive cleaning agents. A damp cloth is sufficient for cleaning the appliance.
- Check the taps/valves regularly. You can remove limescale deposits at the spouts using commercially available descaling agents.
- Have the electrical safety of the appliance and the function of the safety assembly regularly checked by a qualified contractor.
- The protective anode must be replaced by the qualified contractor as soon as the SERVICE ANODE indicator illuminates (see chapter "Maintenance / Replacing the protective anode").

6. Troubleshooting

| Fault | Cause | Remedy |
|--------------------------------------|---|--|
| The water does not heat up. | There is no power. | Check the fuses/MCBs in your fuse box. |
| The flow rate is low. | The aerator in the tap or shower head is scaled up or contaminated. | Clean and/or descale the aerator or shower head. |
| SERVICE ANODE indicator illuminates. | Replace the protective anode. | Notify your qualified contractor. |

If you cannot remedy the fault, notify your qualified contractor. To facilitate and speed up your enquiry, please provide the serial number from the type plate (000000-0000-000000):



INSTALLATION

7. Safety

Only a qualified contractor should carry out installation, commissioning, maintenance and repair of the appliance.

7.1 General safety instructions

We guarantee trouble-free function and operational reliability only if the original accessories and spare parts intended for the appliance are used.

7.2 Instructions, standards and regulations



Note

Observe all applicable national and regional regulations and instructions.

8. Appliance description

8.1 Standard delivery

Delivered with the appliance:

- Mounting bracket (2 pce for appliances with a 150 l nominal capacity)
- 5 mm spacer (2 pce for above, 2 pce for below)
- Installation template
- Safety assembly
- Expansion vessel, 8 litre
- Bracket
- Tundish

8.2 Accessories

Depending on the static pressure, various safety assemblies and pressure reducing valves are available. These type-tested safety assemblies protect the appliance against unacceptable excess pressure.

Pressure-tested taps are available as accessories.

9. Preparations

9.1 Installation site

The appliance is exclusively designed for installation on a solid wall. Ensure the wall offers adequate load bearing capacity.

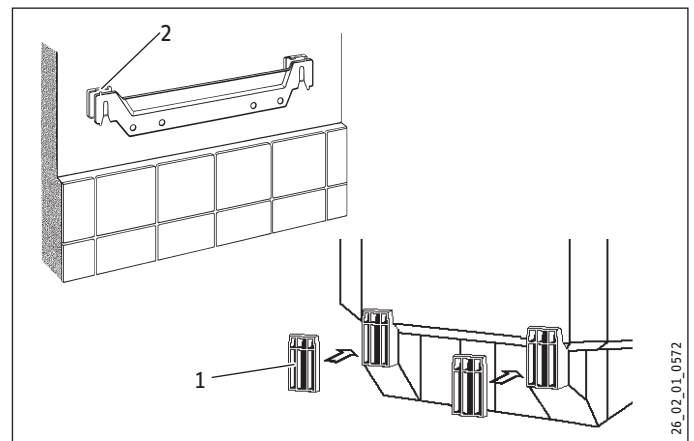
Always install the appliance vertically in a room free from the risk of frost and near the draw-off point.

9.2 Wall mounting bracket

- You can use the installation template to transfer the dimensions to the wall.
- Drill the holes and secure the wall mounting bracket with screws and rawl plugs. Select fixing materials in accordance with the wall construction/condition.

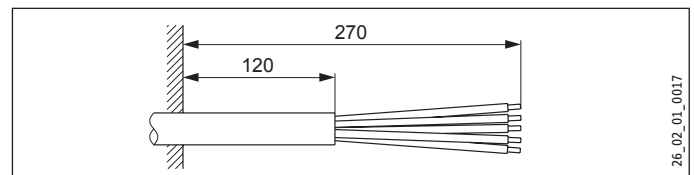
You can compensate for unevenness in the wall with the spacers provided.

2 mounting brackets are required for appliances with 150 l nominal capacity.



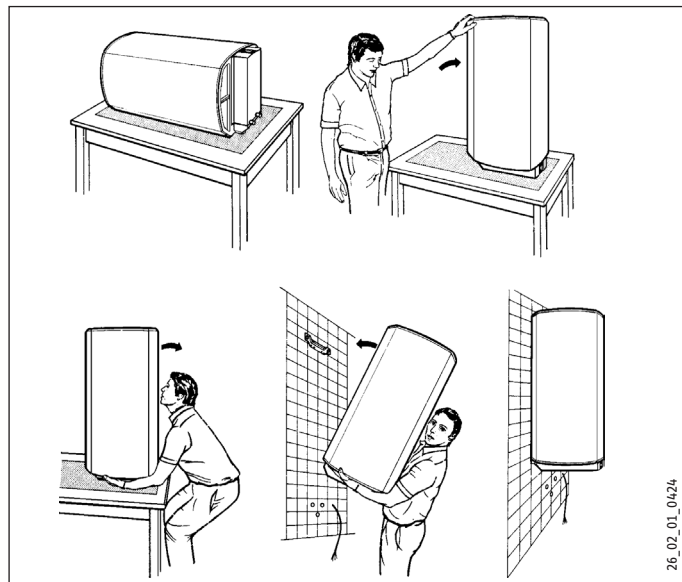
- 1 Lower spacer
- 2 Upper spacer

9.3 Preparing the power cable



10. Installation

10.1 Appliance installation



10.2 Water connection and safety assembly



Material losses

Carry out all water connection and installation work in accordance with regulations.

Cold water line

Galvanised steel, stainless steel, copper and plastic are approved materials.

A safety valve is required.

DHW line

Stainless steel, copper and plastic pipework are approved materials.



Material losses

When using plastic pipework, observe chapter "Specification / Fault conditions".

The temperature setting can be limited by the qualified contractor. (see chapter "Settings / Limiting the temperature selection").

Operate the appliance only with pressure-tested taps.

- Fit the safety assembly in the cold water supply line. Be sure to choose the appropriate safety assembly, according to the relevant static pressure.
- Observe the information in the installation instructions of the safety assembly.

See chapter "Specification / Hydraulic diagram" for the general arrangement in schematic form. You can fit the safety assembly in various positions to suit the space available but it must be placed in the same order as shown. The safety assembly provided in the pack is fitted to the cold water supply with the exception of the T&P valve which is fitted at the top of the DHW cylinder. DHW cylinder relief valve connections should not be used for other purposes. No valve should be fitted between the expansion valve and the DHW cylinder.

- To obtain a balanced water pressure in the cold water and DHW lines, position the cold water outlet directly on the outlet side of the pressure reducing valve.
- The expansion valve should not respond under normal operating conditions as the expansion vessel will accommodate the water as it expands during the heating process.
- Run the expansion valve outlet and that of the T&P valve to a drain via a tundish. The purpose of the tundish is to let water be seen should these valves respond. The outlet pipe should not exceed 9 metres in length without forming an air break, i.e. tundish. The pipe must fall continuously throughout its length with no additional 90° bends. It must be heat resistant and discharge to a safe visible position away from any electrical devices. The pipe diameter must not be smaller than the valve outlet. The two discharge pipes can be joined together at the point of discharge into a single tundish if required.

INSTALLATION

Commissioning

10.3 Power connection

**WARNING Electrocutation**

Carry out all electrical connection and installation work in accordance with relevant regulations.

**WARNING Electrocutation**

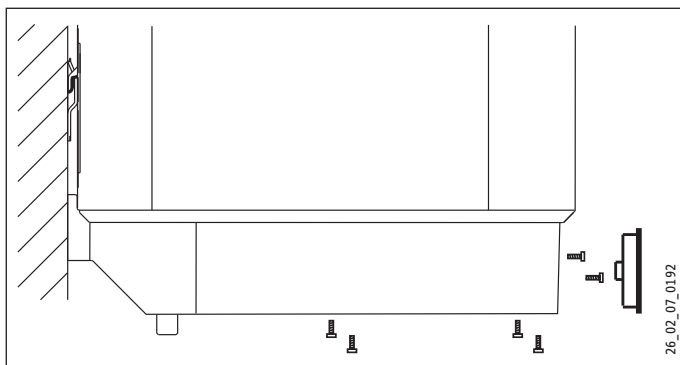
The connection to the power supply is only permissible as a permanent connection in conjunction with the removable cable grommet. The appliance must be able to be separated from the power supply by an isolator that disconnects all poles with at least 3 mm contact separation.

**Material losses**

Observe the type plate. The specified voltage must match the mains voltage.

**Material losses**

Ensure that the appliance is earthed.



- ▶ Pull off the temperature selector.
- ▶ Undo the screws.
- ▶ Remove the bottom cap.
- ▶ Pull out the cable grommet at the base while pressing the snap-in tabs.
- ▶ Push the cable grommet over the connecting cable and snap the cable grommet back in place.
- ▶ Connect the power cable to the mains terminal (see chapter "Specification / Wiring diagrams and connections").
- ▶ Tick the selected connected load and voltage on the type plate with a ballpoint pen.

10.4 Completing the installation

- ▶ Replace the bottom cap.
- ▶ Insert the screws.
- ▶ Push on the temperature selector.
- ▶ Connect the safety assembly with the appliance by securing the pipes to the appliance with screws.

11. Commissioning

11.1 Commissioning

- ▶ Open a downstream draw-off point until the appliance has filled up and the pipes are free of air.
- ▶ Observe the maximum permissible flow rate with a fully opened tap (see chapter "Specification / Data table").
- ▶ If necessary reduce the flow rate at the butterfly valve of the safety assembly. Install the discharge pipe of the safety assembly with a constant slope. Observe the information in the installation instructions of the safety assembly.
- ▶ Turn the temperature selector to maximum.
- ▶ Switch the mains power ON.
- ▶ Check the function of the appliance. Ensure that the thermostat switches off.
- ▶ Check the function of the safety assembly.
- ▶ Check the function of the safety assembly.

11.1.1 Appliance handover

- ▶ Explain to users how the appliance and the safety assembly work and familiarise them with their operation.
- ▶ Make the user aware of potential dangers, especially the risk of scalding.
- ▶ Hand over these instructions.

11.2 Recommissioning

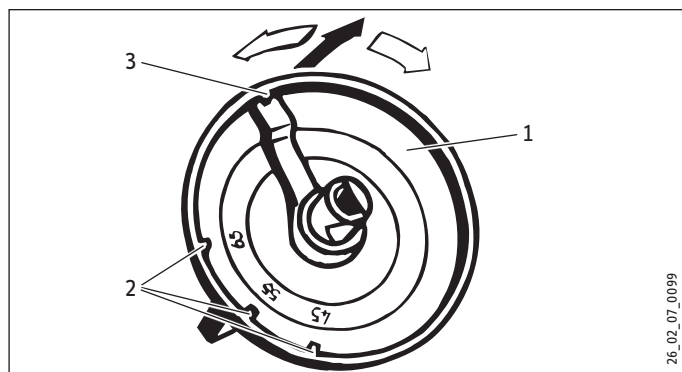
See chapter "Commissioning".

12. Settings

Limiting the temperature selection

You can adjust the temperature selection limitation beneath the temperature selector.

- Set the temperature selector to "cold" and isolate the appliance from the power supply.
- Remove the temperature selector.



- 1 Temperature selector
 - 2 Temperature limit set to 45 °C, 55 °C, 65 °C.
 - 3 Factory setting 85 °C
- Adjust the temperature selection limit.
 - Replace the bottom cap.

13. Shutting down

- Disconnect the appliance from the mains at the MCB/fuse in the fuse box.
- Drain the appliance. See chapter "Maintenance / Draining the appliance".

14. Troubleshooting



Note

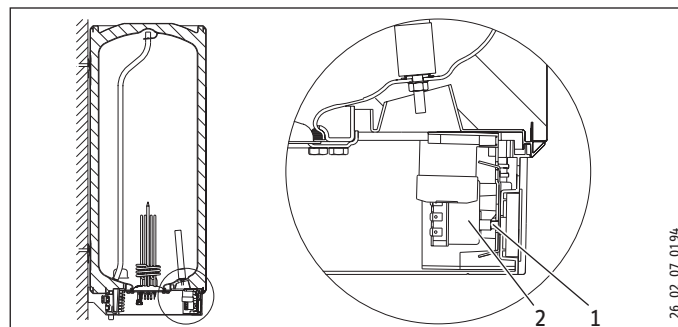
The high limit safety cut-out can respond at temperatures below -15 °C. The appliance may be subjected to these temperatures during storage or transport.

| Fault | Cause | Remedy |
|---|--|--|
| The water does not heat up. | The high limit safety cut-out has responded because the controller is faulty. | Remedy the cause of the fault. Replace the controller-limiter combination. |
| | The high limit safety cut-out has responded because the temperature has fallen below -15 °C. | Press the reset button (see diagram). |
| | The rapid heat-up does not switch on. | Check the button and lever. |
| | The flanged immersion heater is faulty. | Replace the flanged immersion heater. |
| The selected outlet temperature is not reached during manual rapid heat-up operation when the draw-off valve is fully opened. | More water flows through the appliance than the heating element can heat up. | Reduce the flow rate at the DHW valve. |
| The safety valve drips when heating is switched off. | The valve seat is contaminated. | Clean the valve seat. |

High limit safety cut-out reset button

The reset button is located behind the temperature selector.

- Pull off the temperature selector.



- 1 Reset key, high limit safety cut-out
- 2 Thermostat/limiter combination

15. Maintenance



WARNING Electrocutation

Before any work on the appliance, disconnect all poles of the appliance from the power supply.

For some maintenance work you must remove the bottom cap.

If you also need to drain the appliance, observe chapter "Draining the appliance".

15.1 Checking the safety assembly

- Regularly check the safety assembly.

15.2 Draining the appliance

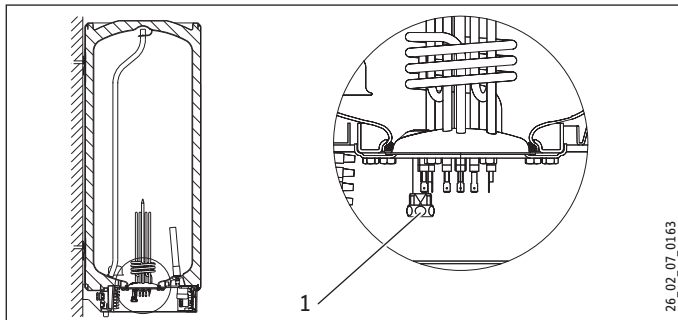


WARNING Burns

Hot water may escape during the draining process.

If the cylinder needs to be drained for maintenance or to protect the whole installation when there is a risk of frost, proceed as follows:

- Close the shut-off valve in the cold water line.
- Open the hot water taps on all draw-off points.



1 Drain valve cap G 1/2

- Undo the cap of the drain valve connection.

15.3 Replacing the protective anode

- When replacing the anode, take great care not to fit the pressure switch too tightly.

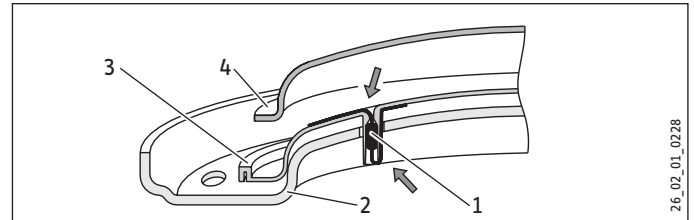
Observe spanner size 13 of the anode and the maximum transition resistance of 0.1 Ω between the protective anode and the cylinder connection.

15.4 Descaling

- Only descale the flange after disassembly and never treat the cylinder surface and protective anode with descaling agents.

15.5 Anti-corrosion protection

Ensure when carrying out service work that the anti-corrosion protection on the insulating plate is not damaged or removed. Reinsert the anti-corrosion protection correctly after replacement.



1 Corrosion resistor (390 Ω)

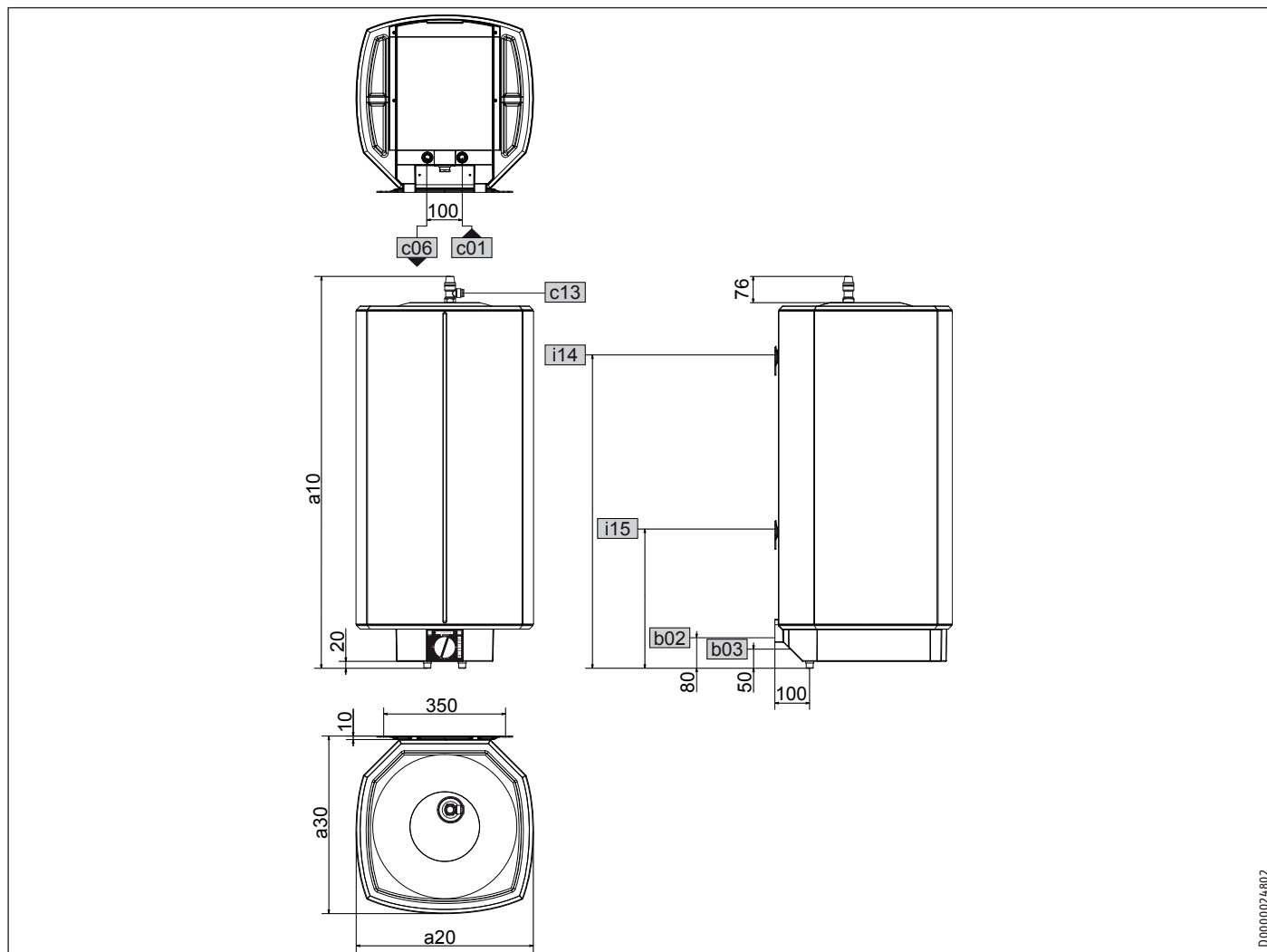
2 Pressure plate

3 Insulating plate

4 Copper flanged immersion heater

16. Specification

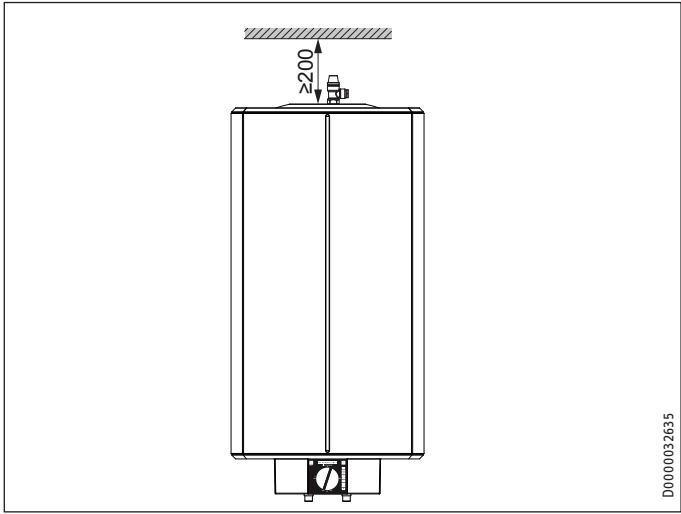
16.1 Dimensions and connections



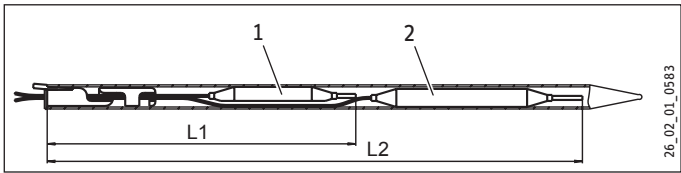
D0000024802

| | | | | SHZ 30 S (GB) | SHZ 50 S (GB) | SHZ 100 S (GB) | SHZ 150 S (GB) |
|-----|--------------------------|---------------------|----|---------------|---------------|----------------|----------------|
| a10 | Appliance | Height | mm | 846 | 816 | 1126 | 1521 |
| a20 | Appliance | Width | mm | 410 | 510 | 510 | 510 |
| a30 | Appliance | Depth | mm | 420 | 510 | 510 | 510 |
| b02 | Cable entry I | | | PG 21 | PG 21 | PG 21 | PG 21 |
| b03 | Cable entry II | | | PG 11 | PG 11 | PG 11 | PG 11 |
| c01 | Cold water inlet | Male thread | | G 1/2 A | G 1/2 A | G 1/2 A | G 1/2 A |
| c06 | DHW outlet | Male thread | | G 1/2 A | G 1/2 A | G 1/2 A | G 1/2 A |
| c13 | T&P valve | | | | | | |
| i14 | Wall mounting bracket I | Height | mm | 700 | 600 | 900 | 1100 |
| | | Max. Ø fixing screw | mm | 12 | 12 | 12 | 12 |
| i15 | Wall mounting bracket II | Height | mm | | | | 300 |
| | | Max. Ø fixing screw | mm | | | | 12 |

16.2 Minimum clearances



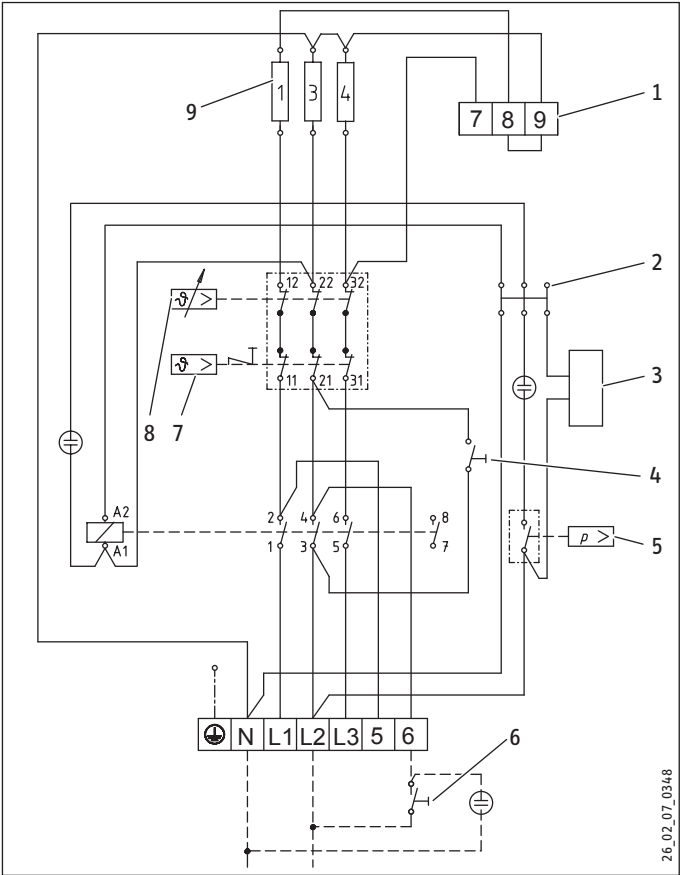
16.3 Controller-limiter combination immersion depths



- 1 Limiter sensor
- 2 Controller sensor

| | | | SHZ 30 S (GB) | SHZ 50 S (GB) | SHZ 100 S (GB) | SHZ 150 S (GB) |
|----|-----------------|----|---------------|---------------|----------------|----------------|
| L1 | Immersion depth | mm | 260 | 260 | 240 | 260 |
| L2 | Immersion depth | mm | 380 | 380 | 350 | 380 |

16.4 Wiring diagrams and terminals

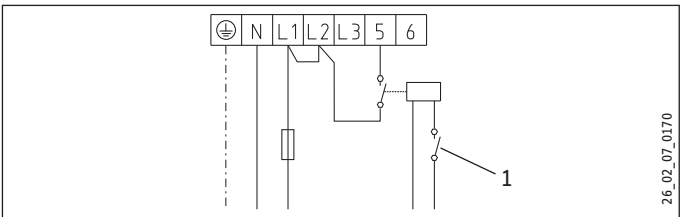


- 1 Terminal for output changeover
- 2 Plug-in distributor for N conductor
- 3 Heat content indicator
- 4 Rapid heat-up key
- 5 Pressure switch for signal anode
- 6 Remote control for rapid heat-up
- 7 High limit safety cut-out
- 8 Temperature controller
- 9 Heating element

16.4.1 Connection versions

Dual circuit operation with single meter capture

- 1/3 kW 7 8 9 1/N/PE ~ 230 V
- 2/4 kW 7 8 9 1/N/PE ~ 230 V



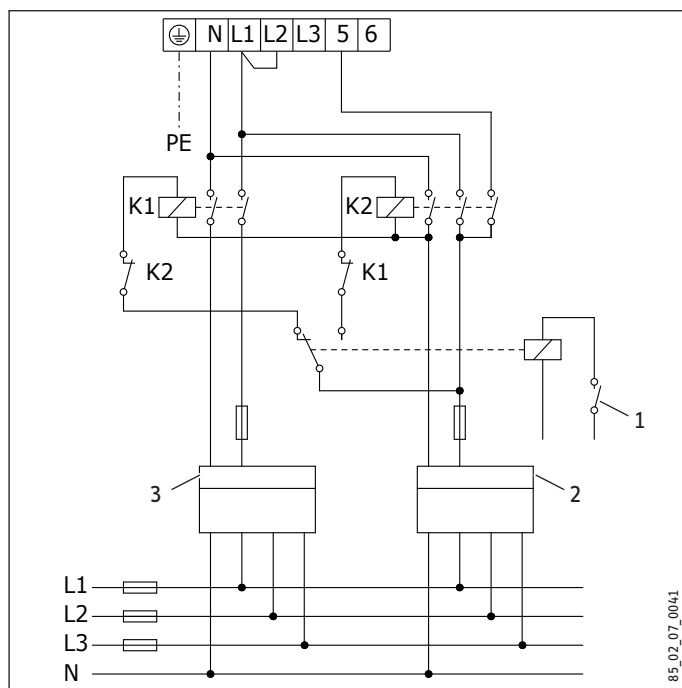
- 1 Power-OFF contact

INSTALLATION Specification

Dual circuit operation with dual meter capture

1/3 kW 789 1/N/PE ~ 230 V

2/4 kW 789 1/N/PE ~ 230 V



K1 Contactor 1

K2 Contactor 2

1 Power-OFF contact

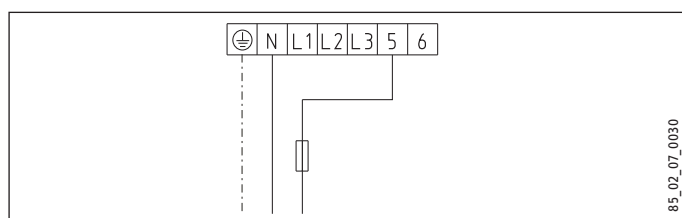
2 Off-peak tariff meter

3 Peak tariff meter

Single circuit operation

1 kW 789 1/N/PE ~ 230 V

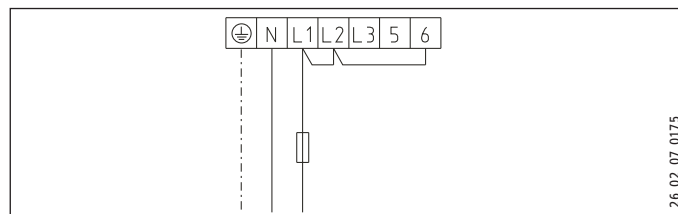
2 kW 789 1/N/PE ~ 230 V



3 kW 789 1/N/PE ~ 230 V

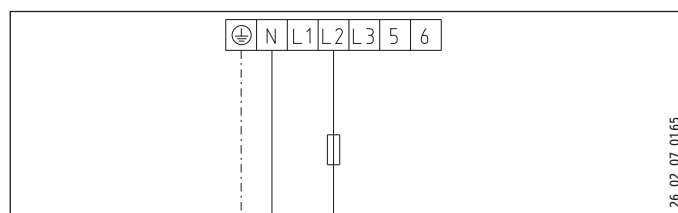
4 kW 789 1/N/PE ~ 230 V

4 kW, 1/N/PE ~ 230 V

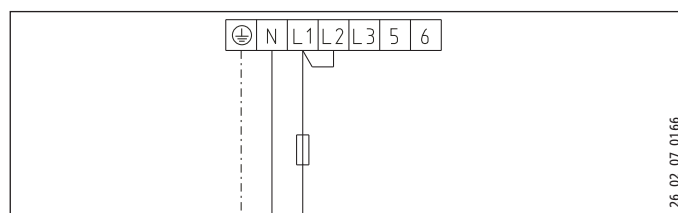


Manual rapid heat-up operation

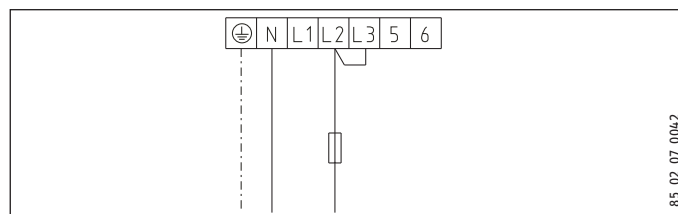
2 kW 789 1/N/PE ~ 230 V



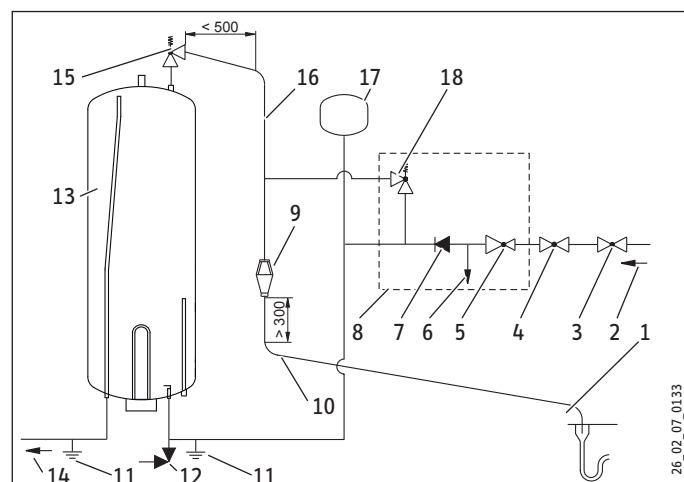
3 kW 789 1/N/PE ~ 230 V



4 kW 789 1/N/PE ~ 230 V



16.5 Hydraulic diagram



- 1 Discharge below fixed grate
- 2 Cold water supply
- 3 Shut-off valve
- 4 Line strainer
- 5 Pressure reducing valve
- 6 Balanced pressure; cold water outlet
- 7 Non-return valve
- 8 Safety assembly
- 9 Tundish
- 10 Metal discharge pipe (D2) from tundish, with continuous fall
- 11 Equipotential bond
- 12 Drain valve
- 13 Cylinder
- 14 DHW outlet
- 15 T&P valve
- 16 Metal discharge pipe (D1) from T&P valve to tundish
- 17 Expansion vessel
- 18 Expansion valve

| | | | |
|---|----|-----|-----|
| Minimum size of discharge pipe D1 | mm | | 15 |
| Minimum size of discharge pipe D2 from tundish | mm | 22 | 28 |
| Maximum permissible pressure drop, expressed as a length of straight pipe (i.e. no elbows or bends) | m | 9 | 18 |
| Pressure drop of each elbow or bend | m | 1.0 | 1.4 |
| | | | 1.7 |

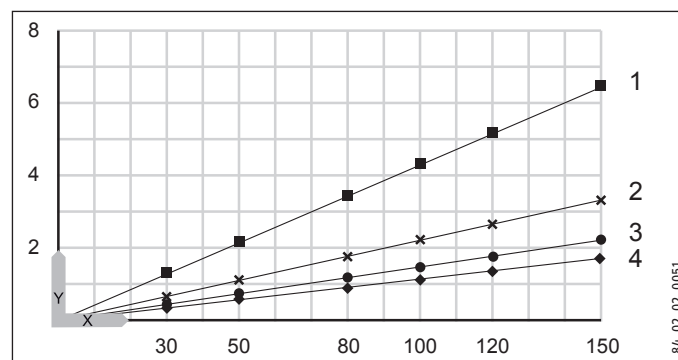
| Connection dimensions | | | |
|--|----|--|---------|
| Safety assembly connection | mm | | 22 |
| Expansion valve end connection | mm | | 15 |
| Expansion vessel connection, male, BSP | | | G 3/4 A |
| Tundish inlet connection | mm | | 22 |
| Tundish outlet connection | mm | | 28 |

16.6 Heat-up diagrams

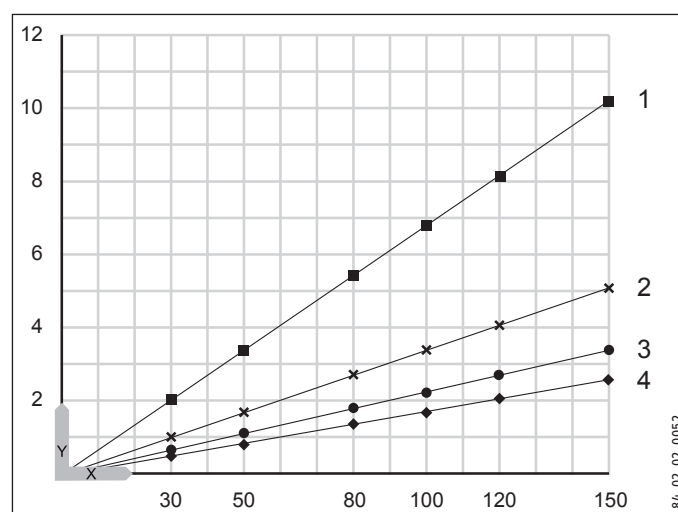
The heat-up time depends on the cylinder capacity, cold water inlet temperature and heating output.

Diagrams refer to 15 °C cold water inlet temperature:

Temperature setting 50 °C



Temperature setting 70 °C



X Nominal capacity in l

Y Duration in h

1 1 kW

2 2 kW

3 3 kW

4 4 kW

16.7 Fault conditions

In the event of a fault, temperatures of up to 85 °C at 0.6 MPa can occur.

16.8 Data table

| | | SHZ 30 S (GB) | SHZ 50 S (GB) | SHZ 100 S (GB) | SHZ 150 S (GB) |
|---|-------|---------------|---------------|----------------|----------------|
| | | 232783 | 232784 | 232786 | 232788 |
| Hydraulic data | | | | | |
| Nominal capacity | l | 30 | 50 | 100 | 150 |
| Amount of mixed water 40 °C (15 °C/60 °C) | l | 58 | 97 | 198 | 290 |
| Electrical data | | | | | |
| Connected load ~ 230 V | kW | 1-4 | 1-4 | 1-4 | 1-4 |
| Rated voltage | V | 230 | 230 | 230 | 230 |
| Phases | | 1/N/PE | 1/N/PE | 1/N/PE | 1/N/PE |
| Frequency | Hz | 50 | 50 | 50 | 50 |
| Single circuit operating mode | | X | X | X | X |
| Dual circuit operating mode | | X | X | X | X |
| Manual rapid heat-up operating mode | | X | X | X | X |
| Application limits | | | | | |
| Temperature setting range | °C | 35-70 | 35-70 | 35-70 | 35-70 |
| Max. permissible pressure | MPa | 0.6 | 0.6 | 0.6 | 0.6 |
| Test pressure | MPa | 0.78 | 0.78 | 0.78 | 0.78 |
| Max. Flow rate | l/min | 18 | 18 | 18 | 18 |
| Safety valve, nominal pressure | MPa | 0.6 | 0.6 | 0.6 | 0.6 |
| T&P valve, nominal pressure | MPa | 0.7 | 0.7 | 0.7 | 0.7 |
| T&P valve, temperature setting | °C | 90 | 90 | 90 | 90 |
| Pressure reducing valve | MPa | 0.35 | 0.35 | 0.35 | 0.35 |
| Volume, expansion vessel | l | 8 | 8 | 8 | 8 |
| Energy data | | | | | |
| Standby energy consumption/24 h at 65 °C | kWh | 0.73 | 0.52 | 0.77 | 1.30 |
| Versions | | | | | |
| IP rating | | IP24 | IP24 | IP24 | IP24 |
| Sealed unvented type | | X | X | X | X |
| Colour | | White | White | White | White |
| Dimensions | | | | | |
| Height | mm | 846 | 816 | 1126 | 1521 |
| Width | mm | 410 | 510 | 510 | 510 |
| Depth | mm | 420 | 510 | 510 | 510 |
| Weights | | | | | |
| Weight, dry | kg | 23.5 | 28.4 | 39.9 | 53.3 |
| Weight, full | kg | 54 | 78 | 140 | 209 |

Warranty

The warranty conditions of our German companies do not apply to appliances acquired outside of Germany. In countries where our subsidiaries sell our products, it is increasingly the case that warranties can only be issued by those subsidiaries. Such warranties are only granted if the subsidiary has issued its own terms of warranty. No other warranty will be granted.

We shall not provide any warranty for appliances acquired in countries where we have no subsidiary to sell our products. This will not affect warranties issued by any importers.

Environment and recycling

We would ask you to help protect the environment. After use, dispose of the various materials in accordance with national regulations.

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